### WELCOME TO **BLUE VIEW VISION!**

Good news-your vision plan is flexible and easy to use. This benefit summary outlines the basic components of your plan, including quick answers about what's covered, your discounts, and much more!





### Your Blue View Vision network

Anthem Blue Cross and Blue Shield vision members have access to one of the nation's largest vision networks. Blue View Vision is the only vision plan that gives members the ability to use their innetwork benefits at 1-800 CONTACTS, or choose a private practice eye doctor, or go in store to LensCrafters®, Sears OpticalSM, Target Optical®, JCPenney® Optical and most Pearle Vision® locations.

Out-of-network: If you choose to, you may receive covered benefits outside of the Blue View Vision network. Just pay in full at the time of service, obtain an itemized receipt, and file a claim for reimbursement of your out-of-network allowance. In-network benefits and discounts will not apply.

YOUR BLUE VIEW VISION PLAN AT-A-GLANCE		
VISION PLAN BENEFITS	IN-NETWORK	OUT-OF-NETWORK
Routine eye exam once every 12 months	\$10 copay	\$45 allowance
Eyeglass frames Once every 12 months you may select an eyeglass frame and receive an allowance toward the purchase price	\$130 allowance, then 20% off any remaining balance	\$78 allowance
Eyeglass lenses (Standard)  Once every 12 months you may receive any one of the following lens options:		
<ul> <li>Standard plastic single vision lenses (1 pair)</li> <li>Standard plastic bifocal lenses (1 pair)</li> <li>Standard plastic trifocal lenses (1 pair)</li> </ul>	\$20 copay \$20 copay \$20 copay	\$88 allowance \$92 allowance \$125 allowance
Eyeglass lens enhancements  When obtaining covered eyewear from a Blue View Vision provider, you may choose to add any of the following lens enhancements at no extra cost.		
<ul> <li>Transiti@ns Lenses (for a child under age 19)</li> <li>Standard Polycarbonate (for a child under age 19)</li> <li>Factory Scratch Coating</li> </ul>	\$0 copay \$0 copay \$0 copay	No allowance on lens enhancements when obtained out-of-network
Contact lenses – once every 12 months  Prefer contact lenses over glasses? You may choose contact lenses instead of	\$130 allowance, then 15% off any remaining balance	\$105 allowance
eyeglass lenses and • Elective Disposable Lenses; or receive an allowance toward the cost of a supply	\$130 allowance (no additional discount)	\$105 allowance
of contact lenses. • Non-Elective Contact Lenses	Covered in full	\$210 allowance

Contact lens allowance will only be applied toward the first purchase of contacts made during a benefit period. Any unused amount remaining cannot be used for subsequent purchases in the same benefit period, nor can any unused amount be carried over to the following benefit period.

### **BLUE VIEW VISION MEMBER EXCLUSIVE!**

You may use your <u>in-network</u> benefit to order your contact lenses from **1800 CONTACTS** 1-800 CONTACTS offers a huge in-stock inventory, unbeatable prices, outstanding customer service and free shipping. Just call 1-800 CONTACTS or go to 1800contacts.com for fast and easy ordering of your contact lenses.

### **EXCLUSIONS & LIMITATIONS (not a comprehensive list)**

Combined Offers. Not to be combined with any offer, coupon, or in-store advertisement.

Excess Amounts. Amounts in excess of covered vision expense. Sunglasses. Sunglasses and accompanying frames. Safety Glasses. Safety glasses and accompanying frames. Not Specifically Listed. Services not specifically listed in this plan as covered services.

Lost or Broken Lenses or Frames. Any lost or broken lenses or frames are not eligible for replacement unless the insured person has reached his or her normal service interval as indicated in the plan design. Non-Prescription Lenses. Any non-prescription lenses, eyeglasses or contacts. Plano lenses or lenses that have no refractive power. Orthoptics. Orthoptics or vision training and any associated supplemental testing.

### OPTIONAL SAVINGS AVAILABLE FROM IN-NETWORK PROVIDERS ONLY

In-network Member Cost (after any applicable copay)

		(alter ally applicable copay)
Retinal Imaging - at member's option can be performed a	t time of eye exam	Not more than \$39
Eyeglass lens upgrades  When obtaining eyewear from a Blue View Vision provider, you may choose to upgrade your new eyeglass lenses at a discounted cost. Eyeglass lens copayment applies.	<ul> <li>Transitions lenses (Adults)</li> <li>Standard Polycarbonate (Adults)</li> <li>Tint (Solid and Gradient)</li> <li>UV Coating</li> <li>Progressive Lenses¹ <ul> <li>Standard</li> <li>Premium Tier 1</li> <li>Premium Tier 2</li> <li>Premium Tier 3</li> </ul> </li> <li>Anti-Reflective Coating² <ul> <li>Standard</li> <li>Premium Tier 1</li> <li>Premium Tier 2</li> </ul> </li> <li>Other Add-ons and Services</li> </ul>	\$75 \$40 \$15 \$15 \$65 \$85 \$95 \$110 \$45 \$57 \$68 20% off retail price
Additional Pairs of Eyeglasses Anytime from any Blue View Vision network provider	<ul><li>Complete Pair</li><li>Eyeglass materials purchased separately</li></ul>	40% off retail price 20% off retail price
Eyewear Accessories	<ul> <li>Items such as non-prescription sunglasses, lens cleaning supplies, contact lens solutions, eyeglass cases, etc.</li> </ul>	20% off retail price
Contact lens fit and follow-up  A contact lens fitting and up to two follow-up visits are available to you once a comprehensive eye exam has been completed.	<ul> <li>Standard contact lens fitting³</li> <li>Premium contact lens fitting⁴</li> </ul>	Up to \$55 10% off retail price
Conventional Contact Lenses	Discount applies to materials only	15% off retail price
SOME OF THE ADDITIONAL SA	VINGS AVAILBLE THROUGH OUR SPECIAL OFF	ERS PROGRAM
After your benefits for the coverage period have been used, you can save on contact lenses with this offer. <sup>5</sup>	<ul> <li>For this and other great offers, <u>login to</u> <u>member services</u>, select discounts, then Vision, Hearing &amp; Dental</li> </ul>	Save \$20 on orders of \$100 or more and get free shipping
Laser vision correction surgery  LASIK refractive surgery.	For this offer and more like it, login to member services, select discounts, then Vision, Hearing & Dental	Discount per eye

<sup>&</sup>lt;sup>1</sup> Please ask your provider for his/her recommendation as well as the progressive brands by tier.

#### **OUT-OF-NETWORK**

If you choose an out-of-network provider, please complete an out-of-network claim form and submit it along with your itemized receipt to the fax number, email address, or mailing address below. When visiting an out-of-network provider, discounts do not apply and you are responsible for payment of services and/or eyewear materials at the time of service.

To Fax: 866-293-7373

To Email: oonclaims@eyewearspecialoffers.com

To Mail: Blue View Vision

Attn: OON Claims P.O. Box 8504 Mason, OH 45040-7111

Blue View Vision is for routine eye care only. If you need medical treatment for your eyes, visit a participating eye care physician from your medical network. If you have questions about your benefits or need help finding a provider, visit anthem.com or call us at 1-866-723-0515.

This is a primary vision care benefit intended to cover only routine eye examinations and corrective eyewear. Benefits are payable only for expenses incurred while the group and insured person's coverage is in force. This information is intended to be a brief outline of coverage. All terms and conditions of coverage, including benefits and exclusions, are contained in the member's policy, which shall control in the event of a conflict with this overview. Discounts referenced are not covered benefits under this vision plan and therefore are not included in the member's policy. Laws in some states may prohibit network providers from discounting products and services that are not covered benefits under the plan. Frame discounts may not apply to some frames where the manufacturer has imposed a no discount policy on sales at retail and independent provider locations. Discounts are subject to change without notice. This benefit overview is only one piece of your entire enrollment package.

Anthem Blue Cross and Blue Shield is the trade name of: In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwriten by HALIC and HMO benefits underwritten by HALIC and HMO

<sup>&</sup>lt;sup>2</sup> Please ask your provider for his/her recommendation as well as the coating brands by tier.

<sup>&</sup>lt;sup>3</sup> A standard contact lens fitting includes spherical clear contact lenses for conventional wear and planned replacement. Examples include but are not limited to disposable and frequent replacement.

<sup>&</sup>lt;sup>4</sup> A premium contact lens fitting includes all lens designs, materials and specialty fittings other than standard contact lenses. Examples include but are not limited to toric and multifocal.

<sup>&</sup>lt;sup>5</sup> Discount cannot be used in conjunction with your covered benefits.

### Do not use this form if your provider is In-Network.

Blue View Vision™

## Anthem will only reimburse for receipts submitted from Out-of-Network providers.

Do not put a "V" after your Anthem number when submitting this form.

### **Out of Network** Vision Services Claim Form

### Claim Form Instructions

Most Blue View Vision Care plans allow members the choice to visit an in-network or out-of-network vision care provider. You only need to complete this form if you are visiting a provider that is not a participating provider in the Blue View Vision network. Not all plans have out-of-network benefits, so please consult your member benefits information to ensure coverage of services and/or materials from non-participating providers.

If you choose an out-of-network provider, please complete the following steps prior to submitting the claim form to Blue View Vision. Any missing or incomplete information may result in delay of payment or the form being returned. Please complete and send this form to Blue View Vision within one (1) year from the original date of service at the out-of-network provider's office.

- 1. When visiting an out-of-network provider, you are responsible for payment of services and/or materials at the time of service. Blue View Vision will reimburse you for authorized services according to your plan design.
- 2. Please complete all sections of this form to ensure proper benefit allocation. Plan information may be found on your benefit ID Card or via your human resources department.
- 3. Blue View Vision will only accept itemized paid receipts that indicate the services provided and the amount charged for each service. The services must be paid in full in order to receive benefits. Handwritten receipts must be on the provider's letterhead. Attach itemized paid receipts from your provider to the claim form. If the paid receipt is not in US dollars, please identify the currency in which the receipt was paid.
- 4. Sign the claim form below.

Return the completed form and your itemized paid receipts to:

Mail To:



Blue View Vision Attn: OON Claims P.O. Box 8504 Mason, OH 45040-7111

Fax To:

866-293-7373

**Email To:** 

oonclaims@eyewearspecialoffers.com

Please allow at least 14 calendar days to process your claims once received by Blue View Vision. Your claim will be processed in the order it is received. A check and/or explanation of benefits will be mailed within seven (7) calendar days of the date your claim is processed.

Blue View Vision reimbursement checks are issued by EyeMed Vision Care. Look for an EyeMed envelope in the mail.

Inquiries regarding your submitted claim should be made to the Customer Service number printed on the back of your benefit identification card.

# **Blue View Vision™**

### Out of Network Vision Services Claim Form

Patient Information (Required)			
Last Name			
First Name	Middle Initial		
Street Address	City State Zip Code		
Birth Date (MM/DD/YYYY)	Telephone Number		
	Relationship to the Subscriber		
Member 1D#	Self   Spouse   Child   Other		
i			
Subscriber Information (Required)			
Last Name			
First Name			
Street Address	City State Zip Code		
Birth Date (MM/DD/YYYY)  Telephone Number			
Vision Plan Name Vision			
VISION Flam Ivalue			
Date of Service (Required) (MM/DD/YYYY) Blue View Vision reimbursement checks are issued by EyeMed			
Vision Care. Look for an EyeMed envelope in the mail.			
Request For Reimbursement -Please Enter Amount Charged. Remember to include itemized paid receipts:			
500	ontact Lenses - (please submit all contact related		
S   S	charges at the same time)		
If lenses were purchased, please check type:	Single Bifocal Trifocal Progressive		
7	-		
I hereby understand I may be denied reimbursement for submitted vision care services for which I am not eligible. I hereby			
authorize any insurance company, organization employer, ophthalmologist, optometrist, and optician to release any information with respect to this claim. I certify that the information furnished by me in support of this claim is true and			
correct.			
Confidential When Complete			
M 1 1 1/C 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Date:		
Member/Guardian/Patient Signature (not a minor)	Datc.		



### Blue View Vision™

# Out of Network Vision Services Claim Form

FRAUD WARNING STATEMENTS

Alaska: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

Arkansas: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

California: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud a policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Department of Insurance within the department of regulatory agencies.

**Delaware:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Hawaii: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

Idaho: Any person who knowingly and with intent to defraud or deceive any insurance company, files a statement or claim containing a false, incomplete or misleading information is guilty of a felony.

Indiana: A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete or misleading information commits a felony.

Kansas: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files an application or claim for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire: Any person, who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in § 638.20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

New York: Any person who knowingly and with intent to defraud insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5,000 and the stated value of the claim for each such violation.

Ohio: Any person who, with intent to defraud, or knowing that he is facilitating a fraud against an insurer, submits an application or files a false claim containing a false or deceptive statement is guilty of insurance fraud.

Oklahoma: WARNING: Any person who knowingly and with intent to injure, defraud, or deceive any insurer makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**Tennessee:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Washington: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.